



PRICING RESOURCES NEWSLETTERS FORMS & LINKS LOCATION CONTACT
US

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Riddle

Why do golfers always have an extra pair of socks with them?

Click [here](#) to submit your guess at the riddle above. Good Luck!

Answer to last months riddle:

Riddle:

A dad and his son were riding their bikes and crashed. Two ambulances came and took them to different hospitals. The man's son was in the operating room and the doctor said, "I can't operate on you. You're my son." How is that possible?

June 2014

Feedback Thermometer a Success!

A few months back we announced via the newsletter that we would be implementing a new customer service feedback tool. It is what is called a CustomerThermometer and is a one click email feedback tool (see below). We wanted to take a moment to thank all of you that have taken the time to send us your feedback. It has become an important part of measuring our customer service performance and it only works if you all participate- so for that we THANK YOU!

We wanted to share a few of the comments that we have received. The feedback below is a positive way for our internal staff to see how we are making a difference in your work life.

Just a few of the comments we've gotten:

"Love you guys.Thank you for making my job easier!"

"I always have a quick and courteous response from the folks at Barristers! It's a pleasure to work with you all!"

"ALWAYS quick and helpful no matter who gets your email or who answers the phone-- love you guys!"

"You guys are the best! Thanks for the quick, efficient and polite service."

"Your response time and diligence are so important to what we need. You are over the top. Thank you."

Answer:
The doctor was the boy's mother.

Thank you for all who participate!

After 5

Win Joyner, our newest member of the Barristers family and Sales and Marketing Representative in the Wintson-Salem/Greenboro area, is aiming his sights on the Tri! Ballantyne, a sprint triathlon here in Charlotte on July 12th.

The triathlon course begins with a 300 yard swim in an outdoor pool. From there, participants will ride on the 12.7 mile bike course through south Charlotte and Union County, then loop through local Ballantyne neighborhoods on a mostly flat 5K run and finish back at the Morrison Family YMCA facility.

Let's all wish him the best!

We encourage you to leave feedback for us. Every response is as important as the next and appreciate your time in giving us feedback. Thank you!

* The images below do not work, they are just pictures of the tools. If you wish to send us feedback, look for these images at the bottom of the staff's emails.



Angel's Exciting News



This past week, while on vacation in Alaska, our very own commercial underwriter, Angel Williams, became engaged! What a beautiful place to have such a magical moment happen.

We are so happy for her and her fiancé John. Please help us in wishing them the best!

Meet the Family Pet Edition- Jersey

Jersey is Holly's almost one year old Cavalier King Charles Spaniel. Isn't she adorable!



Holly had this to say about Jersey:

"Growing up, I was always begging my parents for a dog and my mom would say, "when you get your own house, you can do whatever you want". So, I finally got my first puppy a year ago! I decided on a Cavalier King Charles Spaniel and named her Jersey. She's been a handful (like most puppies are) but, I wouldn't know what to do without her and her unconditional love when I walk in the door everyday."

We love all our "family" members, especially our furry ones!

If you'd like to see all the members of our staff click [here](#).

